**225544: RM 1107131\_US 942573\_ Restrict Satisfaction Survey Results Reports Graph to Totals only when all Modalities selected**



Creation Date: Apr 23, 2019 8:15:02 AM (UTC-05:00) Last Modified: May 7, 2019 3:46:14 PM (UTC-05:00)

State: Approved

Originator: Moharalla, Srilakshmi (Liberty IT Solutions) Owner: Moharalla, Srilakshmi (Liberty IT Solutions) Type: Manual

Test Data: Unassigned

Copied To:508\_ RM 1107131\_US 942573\_ Restrict Satisfaction Survey Results Reports Graph to Totals only when all Modalities selected Description: "1. When six or fewer time periods and all modalities are used as inputs for the Patient Satisfaction Survey Results Reports, clicking the

text of a question on the report output page displays a bar graph consisting of the values that correspond to the Total Patients Satisfaction Index column for each time period.

1. When six or fewer time periods and all modalities are used as inputs for the Patient Satisfaction Survey Results Reports, clicking the text of a question on the report output page does not display a bar graph consisting of the values that correspond to a specific modality’s Patient Satisfaction Index column for each time period.
2. When more than six time periods and all modalities are used as inputs for the Patient Satisfaction Survey Results Reports, clicking the text of a question on the report output page does not display a bar graph.
3. “Totals Only” is added to the title of the bar graph when all modalities are used as an input for the Patient Satisfaction Survey Results Reports."

# Summary

**Categories**

Function: Unassigned Test Phase: Unassigned

# Formal Review

General Comments

**Manual Steps**

**Step 1**

**Execution Step**

Description\*

login to IHTA Environment.

Expected Results

User successfully logged in. Comments

Validates

Attachments

**Step 2**

**Execution Step**

Description\*

Work Path : Tab to HT Reports > Satisfaction Survey Results Reports, hit enter.

Expected Results

Patient Satisfaction Survey Results page is displayed. Comments

Validates

Attachments

**Step 3**

**Execution Step**

Description\*

Verify default time frame is "Month"

Expected Results

"Month" timeframe is default in Satisfaction survey results reports. "Quarter" timeframe is displayed in Satisfaction survey results reports. "Yearly" timeframe is displayed in Satisfaction survey results reports

Comments Validates

Attachments

**Step 4**

**Execution Step**

Description\*

Verify to make sure that the the following:

Note: In Order to see a graph of the Question's Satisfaction percentages, run the report for six month's time frame or less then when the report output is generated, click on one of the questions.

Expected Results Note is displayed.

Comments Validates

Attachments

**Step 5**

**Execution Step**

Description\*

User is displayed with Radio button option for Month, (default selection to month) Tab to From and To date selection and use the up and down arrows to select the time frame of 6 Year period.

Expected Results From : 2014 - To 2019

Comments

Validates

**Step 6**

**Execution Step**

Description\*

Click "ALL Modality"

Expected Results

User selects successfully. Comments

Validates

Attachments

**Step 7**

**Execution Step**

Description\*

Tab to Category of Care : *one must be selected; can select multiples.*

Expected Results

User is successful Comments

Validates

Attachments

**Step 8**

**Execution Step**

Description\*

Click on Generate Report.

Expected Results

User shall be able to successfully generate a report with title reflects the selected timeframe ie

**Statistics for Patient Satisfaction Surveys by Months - National, All Vendors, All Categories of Care Except L2, Pat Sat Version 2, Percentages, Oct 2013, through May 1, 2019**

Comments Validates

Attachments

**Step 9**

**Execution Step**

Verify clicking the text a survey question on the Satisfaction Survey Results Reports. Expected Results

The bar graph that displays when clicked on each questions.

Comments Validates

Attachments

**Step 10**

**Execution Step**

Description\*

Verify the Generated output report is displayed with "Totals Modality" in Bar graph.

Expected Results

Generated report displays All Modality values but in Bar graph only Total Modality values are displayed. Comments

Validates

Attachments

# Associated Electronic Signatures

**Signed Action Signer Comment Additional Information**